



Elmore
Community
Services

Elmore

Annual Report

April 2007 – March 2008

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www.elmoreteam.org.uk

Our year

The past year has been a busy, but successful, one for Elmore Community Services. In addition to continuing to strengthen our core service to provide support for vulnerable people with complex needs, we have developed two new areas of work.

Following a successful pilot project supporting prisoners with complex needs to re-establish their lives following release, Elmore attracted funding to expand this project. In June 2007 we recruited a worker to lead the work and have continued to develop Elmore's expertise in supporting this group of people.

In November 2007, we launched the Anti-Social Behaviour Service which closely with Oxford City Council's Crime and Nuisance Action Team to provide support for people who have multiple needs and who are subject to anti-social behaviour orders. This new service established quickly strong working relationships with the statutory agencies and is being evaluated by an external organisation to enable us to build on its successes.

Client participation continues to be an important focus for Elmore and we have been able to build on previous work by undertaking a client-led project to highlight and tackle the stigma people with mental health and other problems can face from other agencies. This project will continue into next year and will culminate in Elmore clients doing a series of presentations to different professionals.

Finally, I want to thank Elmore's staff, Board and other supporters for their hard work and commitment. In particular, I would like to acknowledge the contribution of Elizabeth Wincott, who continued to support Elmore throughout her illness before she sadly passed away.



Clare Rowntree
Board member

“ Client participation continues to be an important focus for Elmore and we have been able to build on previous work by undertaking a client-led project to highlight and tackle the stigma people with mental health and other problems can face from other agencies. ”



Elmore facts and figures

159

clients

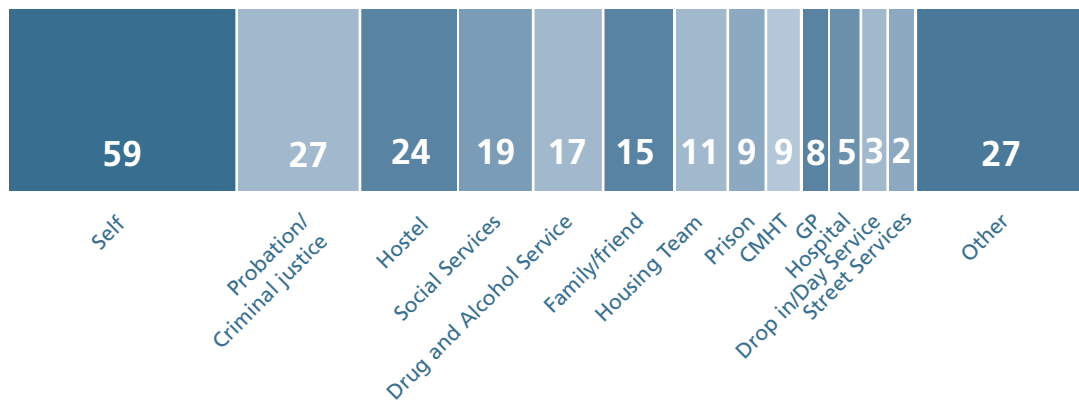
(154 in 2006/2007)

235

referrals

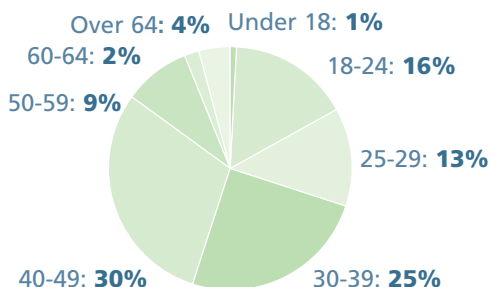
(248 in 2006/2007)

Source of referral (of 235 referrals)



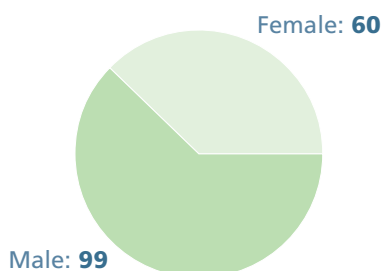
Age range of clients

Age % (of 159 clients)

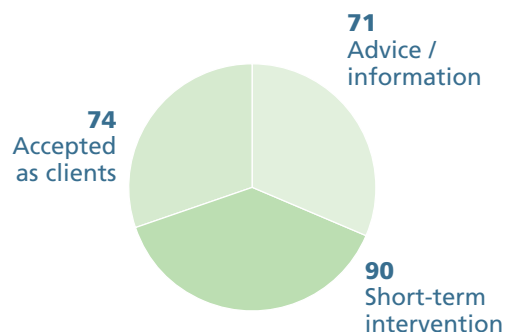


Gender of clients

(of 159 clients)

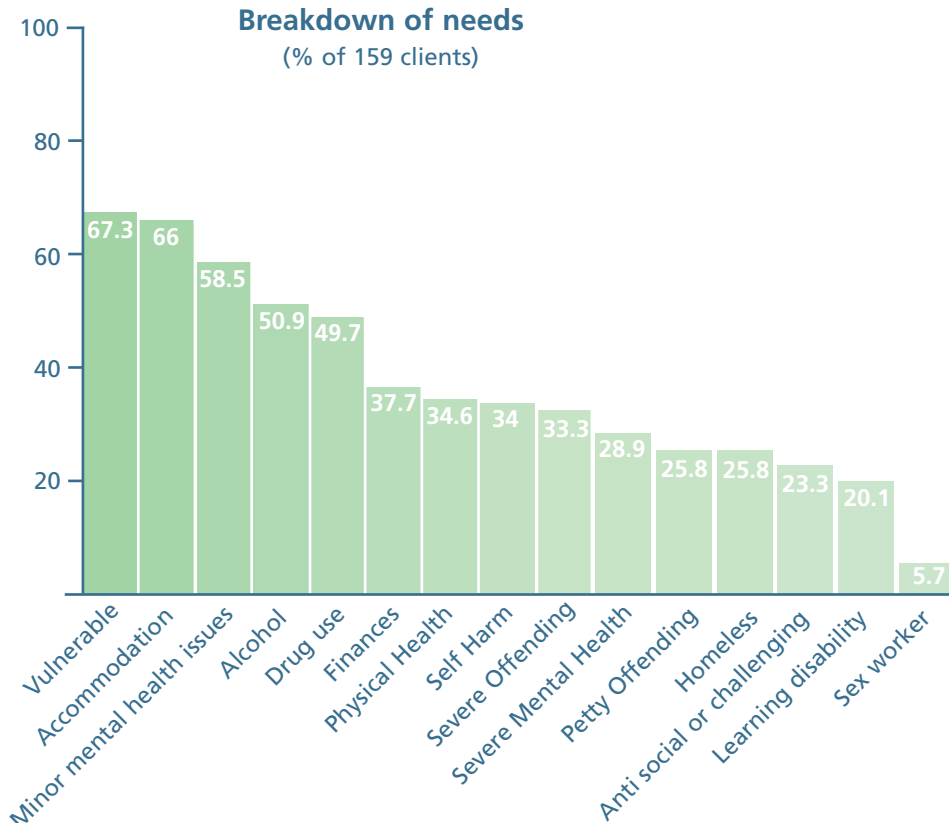


Outcome of referrals (of 235 referrals)



Breakdown of needs

(% of 159 clients)



Ethnicity of clients

(of 159 clients)

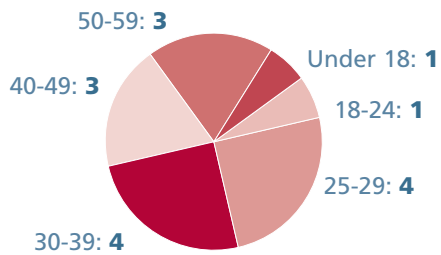
| | |
|-----------------------------|-----|
| British | 128 |
| Other White | 4 |
| Irish | 3 |
| Traveller of Irish heritage | 2 |
| African | 3 |
| Caribbean | 1 |
| Other Black background | 3 |
| White and Black Caribbean | 1 |
| Indian | 3 |
| Pakistani | 2 |
| Other Asian | 4 |
| White and Asian | 1 |
| Any other mixed background | 1 |
| Do not know | 3 |

Elmore ASB facts and figures

Please note that these statistics cover the period November 2007 – 31 March 2008

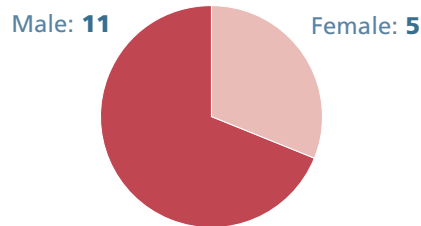
Age range of clients

(for open cases)

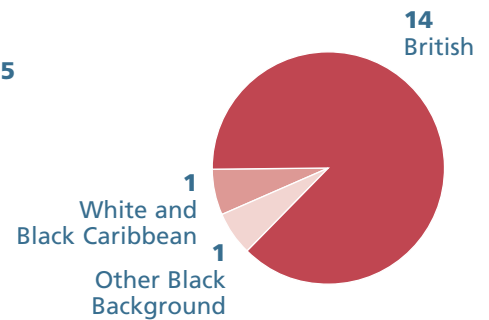


Gender of clients

(open cases)

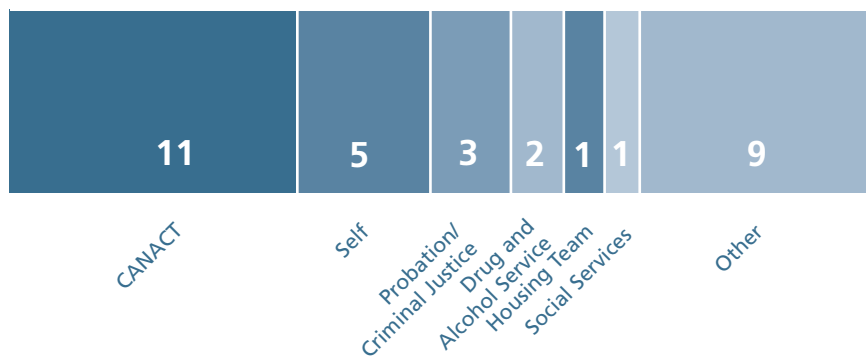


Ethnicity of clients

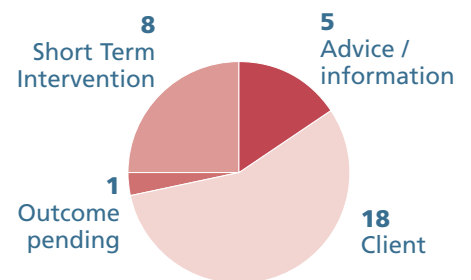


Source of referral

(of 32 referrals)

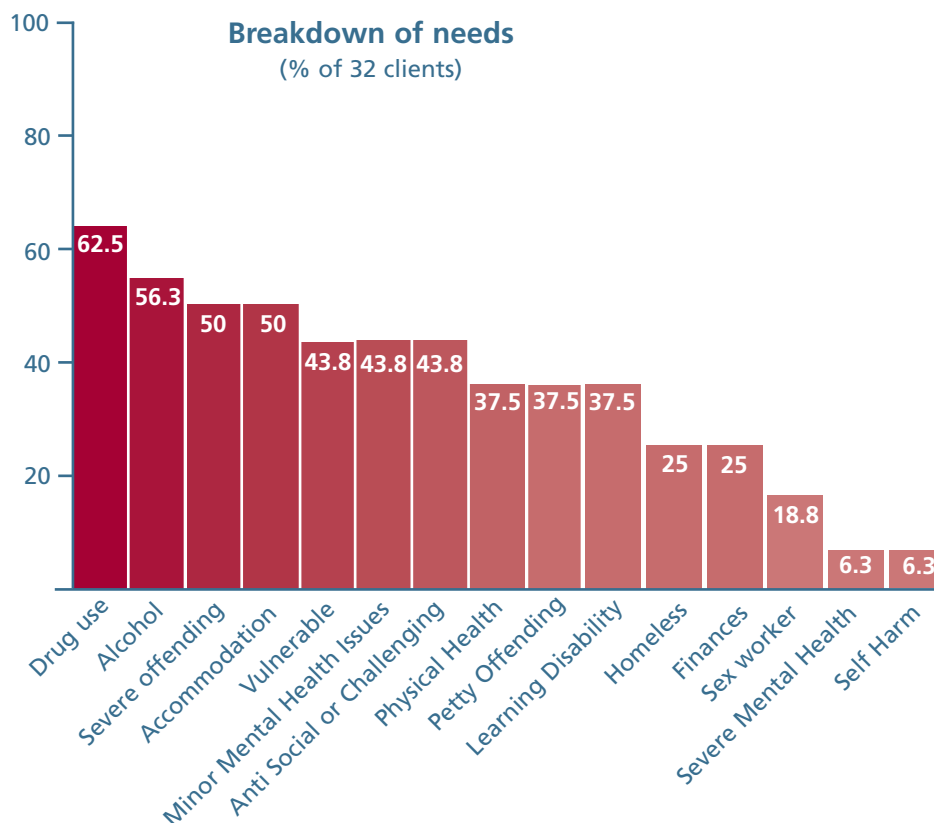


Outcome of referrals



Breakdown of needs

(% of 32 clients)



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