

# Contact us

If you or someone you know needs our support, please contact us. We don't have referral forms or waiting lists.

## Parenthood Team

### Elmore Community Services

**Telephone:** 01865 200130  
(answerphone outside office hours)

**Fax:** 01865 246039

**Email:**  
[info@elmorecommunityservices.org.uk](mailto:info@elmorecommunityservices.org.uk)

Bullington House  
174b Cowley Road  
Oxford OX4 1UE

[www.elmorecommunityservices.org.uk](http://www.elmorecommunityservices.org.uk)



**Elmore Community Services (ECS) provides high quality services for marginalised and disenfranchised people in Oxford City.**

ECS is a registered charity, no 1090616.  
Designed and edited by [www.goodthinkingcommunications.net](http://www.goodthinkingcommunications.net)  
Printed on 100% recycled paper.  
Copyright © ECS 2010

# Elmore Parenthood Team



“**Elmore**  
helped me  
**more**  
than  
**anyone else**”

**Flexible support in complex situations**

# Who we work with

**We provide intensive support to young people aged between 16 and 25 years who have complex needs, and are either pregnant or have children aged up to two years.**

Our focus is to support families where one or both parents have complex needs, and their children are in danger of being removed from their care through risk of violence, abuse or neglect.

'Complex needs' could mean a combination of any number of issues such as mental health problems (with or without a formal diagnosis), addictions, unstable accommodation, street sex work, learning disabilities or offending.

We offer support to mothers and fathers, together or individually. We continue to support parents even if they lose custody of their children.

## **Our partners**

Our Parenthood Team is funded through the Big Lottery Fund, the Henry Smith Charity and The Rayne Foundation. We work in close collaboration with Oxfordshire County Council's Children, Young People and Families Directorate. The Team's work will be independently evaluated.



# How we work

**We work intensively with clients to help them parent effectively by addressing all areas of their life where change would be beneficial.**

## **Intensive support**

We help clients to build a large network of support around themselves and their children. We provide information and advice, and support clients to access services such as family centres, children's centres, counselling and parenting groups. We also address our clients' broader needs, such as accommodation, benefits, addictions and health.

## **Advice and advocacy**

Where necessary, we accompany clients to case conferences, advocate on their behalf and help them to keep to child protection plans. Where relevant, we ensure clients fully understand child protection procedures and support them through the process, no matter what the outcome.

## **Addressing problematic behaviours**

If necessary, we work with clients to address their problematic behaviours. Our approach is to ensure that a client understands the consequences of their behaviour and help them to change, while also addressing underlying causes such as poverty.