

Contact us

If you or someone you know needs our support, please contact us. We don't have referral forms or waiting lists.

Anti Social Behaviour Team

Elmore Community Services

Telephone: 01865 200130

(answerphone outside office hours)

Fax: 01865 246039

Email:

info@elmorecommunityservices.org.uk

Bullington House
174b Cowley Road
Oxford OX4 1UE

www.elmorecommunityservices.org.uk

Elmore
Community
Services



Elmore Community Services (ECS) provides high quality services for marginalised and disenfranchised people in Oxford City.

ECS is a registered charity, no 1090616.

Designed and edited by www.goodthinkingcommunications.net

Printed on 100% recycled paper.

Copyright © ECS 2010

Elmore Anti Social Behaviour Team



“ Without this
support,
I'd be in
prison
now ”

Flexible support in complex situations

Who we work with

Our Anti Social Behaviour Team provides intensive support to people coming under Anti Social Behaviour (ASB) legislation who have mental health issues or are otherwise vulnerable, and are living in Oxford City.

We do not require a client to have a formal mental health diagnosis. 'Vulnerable' clients include street sex workers, people who have learning disabilities, chaotic lives or addictions, and people who are experiencing unstable accommodation or insecure family situations.

We work with people at any stage in the ASB process including early identification, warning, Acceptable Behaviour Contract (ABC) and Anti Social Behaviour Order (ASBO). We also work with people who are in prison for breaching their ASBOs.

Funding

The first two years of our four-year ASB Team were funded primarily by The Tudor Trust, with additional funding from Oxford City Council. The second two years have been funded by The Tudor Trust, Oxford City Council, Garfield Weston Foundation, LankellyChase Foundation, The Pilgrim Trust and Oxfordshire Primary Care Trust.

“ The continuous
help and support
have been
second to none ”

How we work

The Anti Social Behaviour Team works alongside The Elmore Team and is managed by Elmore Community Services (ECS).

The ASB Team comprises a team leader and two support workers. We work in partnership with CANACT, Oxford's ASB enforcement team.

We work intensively with clients to support them in addressing their behaviour. This includes assisting clients to develop self-management techniques, and helping them recognise the patterns of their behaviour, its impact on others and the consequences of breaking enforcement measures. We ensure clients fully understand the ASB legal process and provide comprehensive support throughout, including accompanying them and advocating on their behalf in court and custody as appropriate.

We also address each client's wider issues such as accommodation, benefits, addictions and health needs. Where appropriate, we ensure a psychiatric assessment or GP intervention.

Monitoring and evaluation

Elmore monitors activities through contact hours, support plans, outcome measurements, user feedback and an agency questionnaire. Monitoring information is fed into the ECS trustees' quarterly review meetings. The ASB Team is being independently evaluated. All clients are made aware that close monitoring is taking place.