

The Team

The team consists of:

1 FT Team Manager

3 FT Caseworkers

1 Bank worker, working 1.5 days per week to assist as a second worker

They will cover the whole of Bucks and will work closely with the other Hub teams and wider mental health network across the county, including other voluntary and charity organisations.

Caseloads will be small to allow intensive work along with flexibility to respond to changing situations.



Referrals will be via MHPs, Gateway and Hub teams on the following email:
bucks.referrals@elmorecommunityservices.org.uk
Tel: 01865 200130



Bucks High Intensity Needs and Floating Support Service



Intensive community support to clients under a time-limited brief intervention up to 12 weeks, with the potential for a small number of clients to carry on receiving longer-term, less frequent support.

Aimed at individuals with multiple on-going needs who are frequently in contact with primary care and not open to secondary/tertiary mental health services.

- The focus will be to provide immediate support with an aim to alleviate current crises and reduce contact with other services.
- Following this, and if of clinical benefit, some clients will be offered longer-term support until they have reached a point of relative stability.

Referrals will initially be via MHP's, Gateway and Hub teams.



Referral Criteria

Adults aged 18+, resident in Bucks and registered with a Bucks GP.

Clients will be having frequent contact with primary care services.

Clients will not be receiving ongoing support from any secondary/tertiary NHS mental health teams.

Clients will have had severe interpersonal problems/poor coping skills/complex emotional needs for a minimum duration of 5 years.

Clients will consent to and be willing to engage with the support offered.

Clients referred will need to have specific goals which have a reasonable chance of being completed within the timescale of the intervention (up to 12-weeks), or the willingness to want to recognise their own goals, with the support of the team. This could include support around benefits, substance misuse, education, housing, advocacy, support to get to appointments, or linking in with other agencies.

This service is not funded to work with individuals where the primary need is a learning disability, acquired brain injury, or autistic spectrum condition.

Patients with a co-morbid diagnosis of one of the above/opposite may be suitable for this intervention, but such referrals would require further discussion before a decision was made.

This service is not suitable for patients already receiving NHS mental health support, such as from CMHTs or psychotherapeutic services; the focus of this team is to work with individuals currently without any support services involved with them, with an aim to try and link them in with appropriate longer-term treatment/support.

