

The Elmore Difference

Our vision

Everyone is treated with dignity and humanity and feels able to look to the future with hope. Society meets the human needs we all share and becomes stronger as a result.

Services are sufficiently funded to flexibly engage and support people with complex needs, mental ill health, a lack of shelter, and trauma because of domestic abuse, sexual violence, and exploitation. Nobody feels pushed to the brink by the pressures in their lives.

Our mission

To hold the hope for people, supporting and standing alongside them, so that they know they aren't on their own and feel empowered to look to the future.

To provide clients with the tools and support they need to achieve their potential and facilitate other services to support people and close the gaps that they might fall through.

To help eliminate exploitation and increase understanding about people's needs and hopes.

Our values

The Charity is viewed by the team as skilled and unique. The sense of team is a distinctive feature of Elmore. So, too, is the feeling among frontline caseworkers and managers that they live their values through their service to Elmore and make a difference to lives.

Bespoke

We respond with creativity and flexibility to people's needs and circumstances and support them to achieve the things that matter to them (not what others may want them to achieve). Elmore provides the right support—no matter how big the challenge or how small our control and influence.

Non-judgemental

We never judge people because we believe in treating everyone with dignity and humanity and encourage others to do the same.

Tenacious

We won't give up on people and support clients to expand their options, opportunities, and choices. We always raise issues that may be uncomfortable through a problem-solving approach.

Integrity

We are honest with ourselves and those we work alongside and form authentic relationships as a result. Elmore is a trusted service provider, partner, and respected relationship builder with other agencies to ensure people get the right support when they need it.

Empowering

We think outside the box to support people to increase their sense of control over all areas of their lives. We find new ways to help people to increase their sense of self-determination and hold the hope until they can feel hopeful about their own future.

